Monroe Randolph Regional Office of Education Shield Illinois COVID Testing

ACCESSING YOUR PERSONAL RESULTS for ADULT PATIENTS ONLY

To access your results in PointClickCare you will need to create an account on their portal. Please note that each district is provided a result of all staff testing and student testing so you will not need to provide your results to the school unless otherwise instructed by your administration. You will only need to register once.

--->ALERT! **DO NOT REGISTER WITH SHIELD PORTAL BEFORE BEING TESTED** <---

Access Shield Illinois Portal: https://shieldillinoisportal.pointnclick.com

1. We have already created a portal account with the email you provided/confirmed at registration. It should be your employer email unless you provided a different one. Below the Username and Password boxes is the text "Forgot Username/Password", please select this link.

2. Confirm your information using the email described above. You will receive an email confirming and providing a link to your email address. If you receive no email, you may have provided the incorrect email address and should try again or use a different email you may have registered with during testing.

3. Create a password for your account.

4. Login to your account using your email address as your username and the password you created.

5. Once logged in you may see your results by clicking on "Results" on the left hand side for your most recent or any tests you have completed.

6. If you have any difficulty with accessing your personal account at **https://shieldillinoisportal.pointnclick.com**, the technical support line is available 24/7 at **(217) 265-6059.**

V. 9/18/21

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